

# Treatment Agreement



**Name:**  
**Address:**  
**Phone number:**  
**Email:**  
**Date of birth:**  
**Insurance:**

and

**Heilpraxis Walter**  
Martina Walter-Wolffersdorf  
Friedenstraße 62, 10249 Berlin

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## **§ 1 Subject of the Contract**

The subject of this contract is a treatment typical of naturopathic practice provided to the patient. The treatments carried out by the naturopath include, among other things, natural healing methods that are not scientifically or conventionally (school medicine) recognized.

## **§ 2 No Promise of Cure**

No guarantee of healing or relief is given for any of the treatment methods. It is expressly pointed out that no promise of healing is made in accordance with the German Act on Advertising in the Healthcare System (Heilmittelwerbegesetz – HWG).

## **§ 3 Treatment Notice**

The patient is informed that treatment by the naturopath does not fully replace medical therapy by a physician.

If medical advice is required, the naturopath will immediately arrange a referral to a physician. This also applies if the naturopath is legally prohibited from providing treatment.

## **§ 4 Confidentiality**

The naturopath undertakes to maintain confidentiality regarding all information obtained

about patients in the course of professional practice. Professional secrecy will only be disclosed if the patient releases or has released the naturopath from the duty of confidentiality.

Exception: The naturopath is released from the duty of confidentiality if required to disclose data due to legal regulations—such as mandatory reporting requirements for certain diagnoses—or if obliged to provide information by official or court order. This also applies to information provided to legal guardians, but not to spouses, relatives, or family members.

### **§ 5 Duty of Care**

The naturopath treats patients with the utmost care. She applies those healing methods which, according to her conviction and level of training, can lead to relief and possibly healing (without any promise of cure) of the complaints in the simplest, fastest, and most cost-effective manner.

### **§ 6 Duty to Inform / Scope of Information**

The naturopath is obliged to explain to the patient, in an understandable manner at the beginning of treatment and, if necessary, during its course, all circumstances essential to the treatment, in particular the diagnosis, the therapy, and the expected course of health development.

By signing this contract, the patient confirms that the following points have been discussed in detail: their state of health, the nature of the illness, the treatment method and its expected duration, available treatment alternatives, as well as the burdens, risks, and chances of success of the therapy.

### **§ 7 Reimbursement of Treatment Costs by Health Insurance Providers**

Statutory health insurance funds generally do not reimburse treatment costs for naturopaths. In the case of private health insurance or supplementary private insurance, reimbursement of treatment costs is only provided within the scope of the respective insurance contract and usually not for all treatment methods.

The full invoice amount is generally not reimbursed. It is the patient's responsibility to inquire with their health insurance provider. The naturopath's claim to remuneration from the patient exists in full, regardless of any health insurance or aid reimbursement.

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### **§ 8 Fee Agreement**

Medical history consultation (90 min) – €160  
Acupuncture + prescription (50 min) – €80  
TuiNa + acupuncture + prescription (60 min) – €98  
Solution-focused brief therapy (80 min) – €130  
Online consultation / prescription (30 min) – €40  
“Out of the Vortex” – treatment package – €600  
Pregnancy support (6 appointments) – €300

Children up to 14 years of age are charged 50% of the treatment costs.

Online appointments for solution-focused brief therapy are possible.

Patients with private or supplementary insurance receive an invoice in accordance with the GebüH fee schedule.

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**§ 9 Consultation / Follow-up by Phone or zoom**

Consultation / follow-up by phone or Skype does not replace regular in-practice treatment and is offered in addition to in-person appointments. Diagnoses cannot be made by phone or zoom; this is only done in the practice.

**§ 10 Laboratory Costs / Medication Costs**

The costs for laboratory tests carried out by external laboratories are borne by the patient and invoiced to the patient. All medications are at the patient's own expense. Please note that naturopaths are not permitted to prescribe prescription-only medications.

**§ 11 Compensation for Missed or Short-Notice Cancellations**

If agreed therapy appointments cannot be attended, cancellation must be made no later than 2 days in advance. Please understand that in the case of cancellation less than 2 days before the agreed appointment, a cancellation fee of 50% of the normal therapy session will be charged. If cancelled less than 24 hours before the agreed appointment, the full treatment costs will be charged, as the appointment cannot be reassigned at such short notice. This also applies to telephone consultations.

**§ 12 Personal Patient Data and Medical Findings**

All personal and treatment-relevant information as well as the patient's medical findings are recorded and stored in a patient file.

**Declaration of Consent**

I have been comprehensively informed verbally about the points mentioned in § 6 (duty to inform and scope of information). I have understood the consultation and have no further questions. After sufficient time for consideration, I hereby consent to the proposed treatment.

**§ 13**

The patient agrees that the therapist may select a pharmacy for the prescribed medications and place the order there.

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**Date:****Name / Patient:**